
ROARING 2020S MONEY MACHINE CONTEST

FREQUENTLY ASKED QUESTIONS

This FAQ sheet is intended for informational purposes only, and is not meant to replace, supersede or supplement the Official Rules in any way. If you'd like to read the Official Rules for this Sweepstakes, please visit our Sweepstakes page at www.phmc.com/win.

BASICS

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| Who can enter? | <ul style="list-style-type: none">• Anyone who is the legal age of majority in the state where they reside• Residents of any state in the U.S. except Florida, New York or Rhode Island• No corporate or organizations can enter to win• PHMC employees and their immediate family members cannot enter |
| When is it? | There are three entry periods: <ul style="list-style-type: none">• Midnight (CST) March 1, 2020 until 11:59 p.m. (CST) March 31, 2020• Midnight (CST) April 1, 2020 until 11:59 p.m. (CST) April 30, 2020• Midnight (CST) May 1, 2020 until 11:59 p.m. (CST) May 31, 2020 We go by the clock on our website. |
| What are the prizes? | After each entry period we will give away 1 prize of \$2,020. |
| How do you pick a winner? | We use a platform called Rafflecopter to draw a winner at random. |
| How do I enter? | You can enter online or by mail. |

ENTERING THE SWEEPSTAKES

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| How often can I enter? | You can enter once a day online, and once a day by mail. |
| Do entries carry over? | No. Each entry period we start fresh. |
| Is one way of entering better than another? | No. Every entry is given the same weight. If you choose to submit an online entry, you will have the option to perform additional actions that earn you bonus entries, but each individual entry is treated the same. |
| What are the odds? | That depends on how many entries we get. |
| Do I have to purchase something or be a PHMC customer? | No purchase necessary, and the contest is open to everyone who meets the entry requirements, not just our customers. |

ONLINE ENTRY

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| How do I enter online? | Go to phmc.com/win and fill out an entry form. You will then be taken to a page that will give you the option to perform additional actions that will give you additional entries. The number of additional entries will be marked by each action. |
| How many extra entries do I get? | The number of additional entries will be listed by each bonus action. They may change, so we encourage you to check the website daily. |
| What are the automated entry rules? | Please check our Official Rules for all the details! We do not allow commercial companies such as sweepstakes subscription services or agents to perform entries for you. You can only submit entries on your own behalf! If you can program your own bot, you're ok to use it to submit your own entries. |

MAIL-IN ENTRY

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| What goes on the paper entry? | The format (card, letter, etc.) of the entry does not matter but please make it legible! The entry <u>must</u> provide the following information in order for it to be considered valid: <ul style="list-style-type: none"> • First and Last Name • Address • Birthday • Phone Number • [OPTIONAL] email address If an entry is missing any of the information listed, it will be considered invalid. |
| To what address do you mail an entry? | Mail your entry to this address: PHMC ROARING 20s SWEEPSTAKES Attn: Digital Marketing & Brand Development 2200 Hicks Road, Suite 101 Rolling Meadows, IL 60008 |
| When does the entry count? | We count the entry on the day we receive it in the mail. For example, if you mail us an entry on March 30, 2020 and we receive it on April 1, 2020, that entry <u>will not count</u> towards the March Entry Period, but we <u>will count</u> it towards our April Entry Period. |
| What happens to my entry after you get it? | We will add your information into the Rafflecopter platform, the service we use to administer our sweepstakes. After that, we will securely dispose of your entry. We do not keep these entries and we will not return any entries. |
| What if multiple entries arrive on the same day? | We will look at the postage mark on the letter. If they are from the same day, we will throw out the duplicate entry. If they were mailed on different days but arrived on the same day, we will enter both into the Sweepstakes. |
| What if my entry gets damaged or lost in the mail? | We will do our best to accurately enter in the information listed on your mail-in entry, but if arrives at our offices in an illegible condition, we may deem it void. Please make sure that you take that into account when you mail it to us! We are not responsible for any entries that are lost in the mail. |
| How do I send it in? | You can use any mail carrier you wish. There are no requirements that you send it by any particular type of mail. |

PICKING A WINNER

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| How is a winner picked? | One winner will be drawn at random after each Entry Period ends. We will use Rafflecopter to make the selection. |
| When is a winner picked? | A winner will be selected within 5 calendar days after an Entry Period ends. |
| Can a winner be disqualified? | Yes, there are some reasons we would disqualify someone, for example if we suspect they cheated, or are ineligible. Please check the Official Rules for more information. Winners also must comply with all documentation requests from Legal and the Official Rules in order to claim a prize. Failure to claim a prize will lead to disqualification. |
| How do you tell if someone cheated? | We will review the information gathered for us by Rafflecopter, our website, and any other information available. All decisions of PHMC are final. |
| Who is ineligible? | <ul style="list-style-type: none"> • Any person who is awarded a prize during an Entry Period of this contest is ineligible to enter in subsequent Entry Periods. • Anyone who does not meet the entry guidelines. |

NOTIFYING WINNERS/CLAIMING A PRIZE

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| How will you notify winners? | We will place one phone call, and leave a voicemail (if available). We will also send an email to the winner (if an email address was provided). |
| When will you notify winners? | We will notify a winner within 5 calendar days after the end of an Entry Period. |
| How long does a winner have to claim a prize? | Winners will have 3 business days after getting a notification to claim a prize. |
| What if a prize isn't claimed? | We will choose a new winner. The same rules for claiming a prize will apply. |

PRIZES

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| How do you give the prize to the winner? | We will issue a check for the prize amount made payable to the winner. It will not be paid in cash, and we can't agree to give it to you in any other form like gold or chocolate bars, credits towards a home purchase, etc. |
| How do I collect a prize? | We will mail the check to the winner at the address they give us. |
| What do I have to do to collect a prize? | You will be required to fill out an affidavit, release, and any necessary tax forms. We will also ask you to provide a copy of a government-issued ID to confirm you are who you say you are! If you're unable to do any of this, you will forfeit the prize. |
| Will I be taxed on my prize? | We will issue you tax documents in January of 2021. You are responsible for paying any taxes on your winnings. Please talk to an accountant to find out more! |
| Can I transfer my prize to someone else? | Unfortunately, no.... If you win, you must be willing to accept a check made payable to you personally or you will forfeit the prize. |

PRIVACY/DISPUTES/LEGAL STUFF

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| <p>What happens to my info?</p> | <p>If you submitted an online entry, we will store it and may use it for marketing purposes. However, we do not sell or share your information. It is only used by our company and any entities we own. Please visit phmc.com/legal.php to learn more, including information for residents of California.</p> <p>If you submit an entry by mail, we won't store and use your information or use it for marketing purposes.</p> |
| <p>How do I get a list of the winners?</p> | <p>During the contest, you can check our blog as we may make announcements or post interviews with our winners.</p> <p>After the contest ends, between June 15th and July 15th 2020 you can send us a self-addressed pre-posted envelope to:</p> <p style="text-align: center;">PHMC ROARING 20s MONEY MACHINE SWEEPSTAKES 2200 Hicks Road, Suite 101 Rolling Meadows, IL 60008</p> |
| <p>What happens if there's a problem with the contest?</p> | <p>We may suspend or terminate the contest if we suspect there is cheating, tampering, a security breach, or if circumstances prevent us from continuing. For a more complete explanation of the circumstances and how we may handle them, please check out the Official Rules.</p> <p>In the event we do need to suspend or cancel our contest, we will try to make any such announcements on our Sweepstakes website, social media, or on our blog, but cannot guarantee that we will.</p> |
| <p>What if I have legal questions?</p> | <p>Please call our contest number (1-888-907-4650) and ask to speak with the Legal Department or refer to the Official Rules posted on the website at www.phmc.com/win.</p> |
| <p>What if I have a dispute?</p> | <p>Please refer to the Official Rules posted on the website at www.phmc.com/win</p> |